What is Multi-Factor Authentication (MFA)?

- An additional authentication step following network ID (NID) and password log in.

- Can include a text message, voice call, or other methods to access certain WSU business applications.

What Problem are we Trying to Solve with MFA?

- 81% of data breaches originate from lost or stolen passwords

- #1 Threat Target is People
  - 91% of hacking attempts begin with spear phishing
  - 30% of spear phishing emails are opened
  - 12% of phishing links are opened

- NID & password based authentication is not strong enough.

Why MFA?

- Offers needed additional layer of protection

- With MFA, knowledge of the NID & password alone is not sufficient to gain access to the application

- MFA is becoming widely adopted as a best practice across all industries, including higher education

MFA Implementation Schedule

- **MFA will be turned on for myWSU Dec. 19, 2019**

  - Set up your MFA preferences today at: https://account.wsu.edu/

  - Test MFA by visiting https://mfa.it.wsu.edu

  - Additional information, how-to videos and other resources about MFA at https://its.wsu.edu/mfa/

  - Email questions to crimsonservicedesk@wsu.edu